



Your Guide to a

Multi-Skilled Visit.



A Multi-Skilled Visit is a site survey carried out by a variety of individuals on behalf of operators who assess whether a site is suitable for the installation and operation of apparatus.

Cornerstone is the UK's leading mobile infrastructure services company. We acquire, manage and maintain over 20,000 sites across the UK.

We enable telecom operators, like Vodafone and Telefónica, to deploy their networks in the UK in order to provide the public with high quality electronic communications services.

To keep up with the growing demand for mobile data and coverage, Cornerstone need to identify areas where electronic communications apparatus such as masts, antennas and dishes can be installed to improve mobile phone services.

Before acquiring or upgrading a site, Cornerstone often need to carry out a Multi-Skilled Visit (MSV).

What is a Multi-Skilled Visit (MSV)?

An MSV is a site survey carried out by a variety of individuals on behalf of operators who assess whether a site is suitable for the installation and operation of apparatus.

When does an MSV take place?

An MSV occurs when an operator wishes to either assess whether:

- A new site is suitable for the installation of new apparatus; or
- In respect of current sites, whether existing apparatus can be upgraded or new apparatus can be installed.



What happens prior to an MSV?

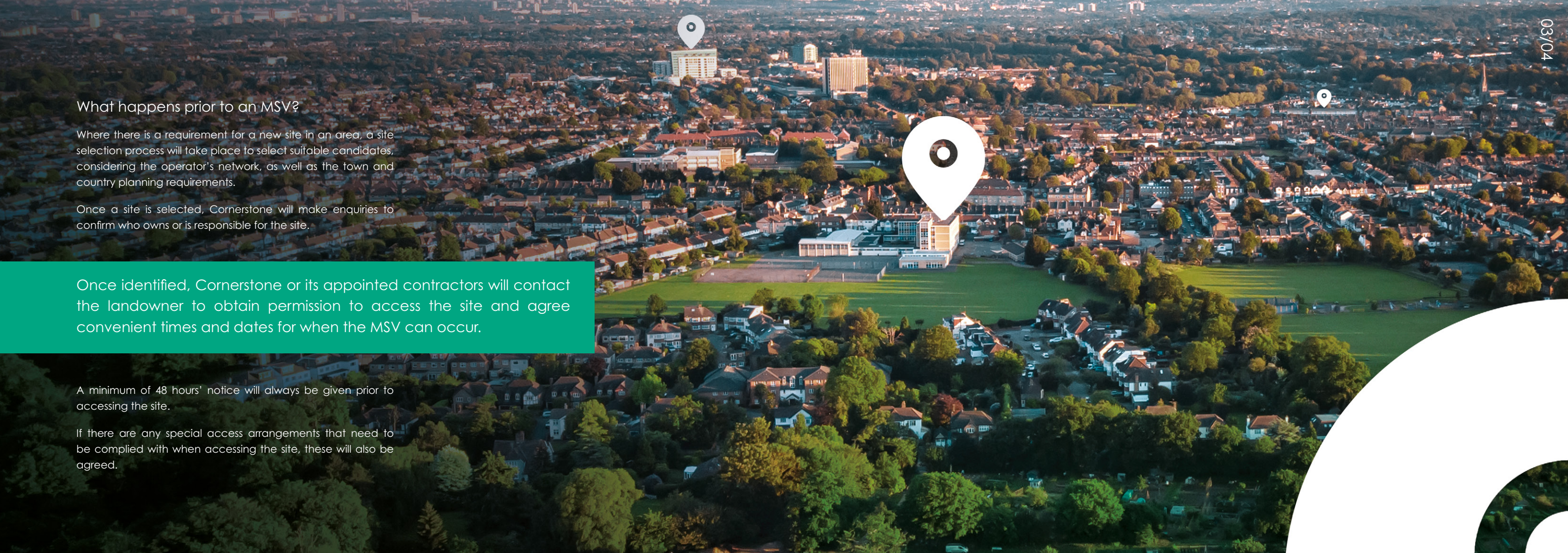
Where there is a requirement for a new site in an area, a site selection process will take place to select suitable candidates, considering the operator's network, as well as the town and country planning requirements.

Once a site is selected, Cornerstone will make enquiries to confirm who owns or is responsible for the site.

Once identified, Cornerstone or its appointed contractors will contact the landowner to obtain permission to access the site and agree convenient times and dates for when the MSV can occur.

A minimum of 48 hours' notice will always be given prior to accessing the site.

If there are any special access arrangements that need to be complied with when accessing the site, these will also be agreed.





Health & Safety

Health and Safety is a top priority at Cornerstone and we have been awarded the OHSAS 18001, which is the British standard for an effective occupational health and safety management system.

To ensure the MSV is carried out safely, Cornerstone may require certain health and safety information from landowners in advance of the visit.

This will include an asbestos survey (for buildings built prior to 2000) and a fire risk assessment; documents that landowners are required to maintain under health and safety legislation.

If there are any site risks known to the landowner, we ask these are communicated to us. We also request a site induction to be carried out.

Health and safety assessments will be carried out prior to visiting the site. Our team are competent to complete the tasks required for an MSV and will wear the appropriate Personal Protective Equipment.

What happens at an MSV?

At the agreed date and time, a variety of people, all with different skills will attend the MSV. These will typically include telecom operators, such as Vodafone and Telefónica, acquisition surveyors, design & build contractors and fibre providers such as BT. Once at the site, the team will assess the land through a visual study. There may be times where additional works may need to be done, however this is unusual and will depend upon the type of site being assessed. Cornerstone will agree with you, whether such works are required prior to the MSV.

The MSV visit will typically take between two to four hours and can involve:



01.

Establishing the potential location, under or over the land, having consideration to structural, radio and planning matters, to enable detailed design drawings to be produced;



03.

Identifying temporary working and storage areas for carrying out construction, maintenance and decommissioning works together with potential parking areas;



05.

Connecting into any power sources and testing these if possible, to see whether an additional power supply will be required;



02.

Testing the structural capabilities of any building or structure upon the land to see if it can support the apparatus;



04.

Verifying the routes of any existing (or potential) underground services at the land;



06.

Taking measurements and photographs, using tape measures, cameras and drones.





Landowner protection

Cornerstone will endeavour to cause as little inconvenience to the landowner as possible. In the unlikely event that any damage is caused during the MSV, Cornerstone will repair any physical damage caused as soon as possible and to the landowner's satisfaction.

It also maintains public and products liability insurance, covering personal injury and third-party property damage as standard.

What happens after the MSV?

If the MSV has revealed that the site is not suitable for the installation and operation of apparatus, then no further action will be taken.

If the MSV has confirmed that the site is suitable, Cornerstone will:

- Prepare detailed design drawings;
- Consult with you, and where possible, look to reach a consensual agreement, which permits Cornerstone to install apparatus on the site; and

- Submit a planning application (where necessary) for the installation of the apparatus.

Working together

It is Cornerstone's intention to always reach an agreement with the landowner which permits access for an MSV.

Where an agreement cannot be reached voluntarily, Cornerstone, as a Code Operator, has a statutory right under the Electronic Communications Code to conduct the MSV.

This means that access can be imposed by the Upper Lands Tribunal even if the landowner does not consent to this.

At Cornerstone, we aim to avoid such situations where possible and are always willing to work together with landlords.

If you would like more information about MSV's, please visit www.cornerstone.network/landlords/msv

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Hive 2, 1530 Arlington Business Park
Theale, Berkshire, RG7 4SA
www.cornerstone.network